

26/10/15

## SERVICE BULLETIN

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### INSTRUMENT OBSOLESCENCE NOTICE

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**Manufacturer:** Advanced Instruments Inc.

**Model:** Osmometer 3D3

For many years now Vitech Scientific have continued to support a number of discontinued Osmometer models in the field. All of these instruments are over 10 years old and it has now become impossible to get parts for these instruments. The reason parts are no longer available is due to several issues, one being obsolete components and the other regulatory issues with the components. Therefore, the manufacturer (Advanced Instruments) has officially announced that these instruments are obsolete and have discontinued service on these units.



Vitech will continue to support existing customers, with instruments affected by this decision, to the best of our ability, but with the very limited stock of remaining parts that is still held in the UK, the serviceability of these instruments cannot be guaranteed.

**There is now a critical risk that in the event of failure these instruments cannot be repaired.**

To discuss your options, please contact [sales@vitech.co.uk](mailto:sales@vitech.co.uk)

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Nick Ringwood

Service Manager